

An exploded view diagram of a mechanical assembly, likely a pump or motor, with various components labeled with numbers from 1 to 92. The diagram shows the internal and external parts of the device, including a main housing, a central shaft assembly, and various seals and bearings. The text 'WebSpares' is overlaid in large, bold, red letters across the upper portion of the diagram.

WebSpares

User Guide

Contents

Overview	3
Benefits	3
Frequently asked questions	3
Technical requirements	4
Your account	4
Catalogue	5
Main viewer window	5
Assembly menu	5
Illustration window	6
Resize feature	6
Part identification	6
Text window	7
Information window	7
Registering an account	8
Login	8
Logout	8
Shopping cart	9
My account	9
Change password	9
Contact us	9

Overview

WebSpares enables you to display and update your illustrated parts catalogues, provide technical support, and sell parts online.

In most industrial sectors, machine down time is a huge expense. Using WebSpares, your catalogue will have a presence 24/7 world wide.

Benefits

Any changes can be updated in the database within minutes and is immediately available for viewing. Save time and money by ensuring your customer can see the part required.

The guess work is removed from ambiguous descriptions by the inclusion of a technical illustration. Interaction between the text and illustration ensures easy navigation.

This will reduce time on the phone with enquirers who are trying to describe the part they require. The largest potential saving can be from reduced returns, which not only improves your standing with the customer, but also ensures you do not tie up staff with unnecessary administration.

Visit <https://websparesnop.azurewebsites.net/> to see the software in action and discover how WebSpares can drive your business forward.

Web integration

WebSpares parts catalogue software integrates with your existing website.

- Increase sales
- Customer satisfaction
- Update the catalogue easily and instantly
- Reduce costs

Mobile friendly

Mobile ready. View your Parts Catalogue in the field.

- View the catalogue anywhere anytime
- Easy to use
- eCommerce

Interactive

Fully interactive illustrations ensure the correct part is identified and selected for the cart.

- Minimise returns
- Minimise equipment downtime

eCommerce

Seamlessly integrates with many web store platforms and inventory management systems or can be used as a standalone eCommerce application utilising nopCommerce.

- Accurate ordering

Frequently asked questions

Is it expensive?

No. There are various pricing packages.

Is the catalogue easy to use?

The site has been developed with ease of use in mind. The display replicates a traditional paper based catalogue with a hierarchical structure of associated assemblies and parts, giving the user confidence that they are ordering the correct parts.

How do my customers get to the catalogue?

Place a link from your web site to your secure space on the WebSpares server. Your customer can browse the information and create a shopping list.

What if I already have an e-commerce site?

WebSpares will link to existing e-commerce sites, allowing the items selected from the WebSpares catalogue to be added to your existing e-commerce basket.

What if I don't have an e-commerce site?

If you don't have an e-commerce facility on your website, then the WebSpares inbuilt eCommerce package can be utilised.

What if I don't have a current parts catalogue?

We can help you create your illustrated parts catalogue. We have over 35 years' experience producing technical manuals.

What about copyright?

All data, including the illustrations must be your own copyright. If the copyright is owned by a third party, you must get written permission from the owner.

What is the EU Circular Economy Action Plan and the Right to Repair?

From 2021, firms will have to make domestic appliances longer lasting, and they will have to supply spare parts for machines for up to 10 years. The legislation has been prompted by complaints from consumers across Europe and North America.

The impact for manufacturers will be a lower production run for individual product lines, this will inevitably lead to a drop in sales. This can be offset by improving after sales support by ensuring failure diagnosis and repair procedures are properly documented, along with accurate spares procurement. This will be vital to ensure customer confidence is retained and keep the whole life cost of a product to a minimum.

Technical requirements

WebSpares runs on most browsers that support rendering Scalable Vector Graphics (SVG).

The following browsers render SVG images from the following versions.



Chrome 4.0



IE 9.0/Edge 79



Firefox 3.0



Safari 3.2



Opera 10.1

Your account

Registering an account allows you to see current and past transactions.

Catalogue

Main viewer window

Assembly menu Illustration window Resize feature Text window Feature bar

Item	Description	Part No.	Qty	Price
1	BRAKE ASSEMBLY 250 x 500 right hand	SW10077	0	£58.00
2	BRAKE ASSEMBLY 250 x 500 left hand	SW10078	0	£58.00
3	BACK PLATE	SW10074	0	£8.20
4	SHELL	SW10086	0	£2.76
5	EXPANDER ASSEMBLY	SW10081	0	£7.95
6	EYELET	SW10082	0	£1.30
7	FIXED SHOE	SW10080	0	£18.50
8	SLIDING SHOE ASSEMBLY	SW10079	0	£12.50
9	BRAKE SHOE CARRIER	SW10092	0	£4.80
10	SPRING CARRIER	SW10088	0	£1.20
11	SPRING	SW10089	0	£1.20
12	SPRING	SW10090	0	£1.20
13	BOLT M10 x 40	SW10084	0	£1.30
14	ADJUSTER SHOE POST	SW10085	0	£1.70
15	RE-ADJUSTMENT WEDGE	SW10083	0	£2.50
16	SHOE STEADY SPRING	SW10091	0	£0.95
17	PIPE PLUG	SW10087	0	£1.25

Assembly menu

- ▼ Trailer Low Loader
 - Chassis Assembly
 - Axle Assembly
 - Brake Assembly**
 - Electrical
 - Coupling Assembly

The assembly menu is the main navigation menu through the parts catalogue. The red text denotes the assembly illustration in the illustration window. Features of the assembly menu are shown below.

Symbol	Description
	Click on the arrow to expand the assembly tree.
	Click on the arrow to retract the sub-assembly detail.
	The hamburger button slides away the assembly menu. If no assembly menu is visible, click this button to slide the assembly menu out into view.

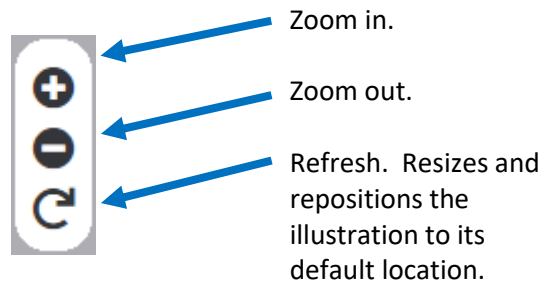
Illustration window

Repositioning the illustration. The illustration can be repositioned within its window by placing the cursor over the illustration and dragging the mouse to reposition the illustration.

Resize feature

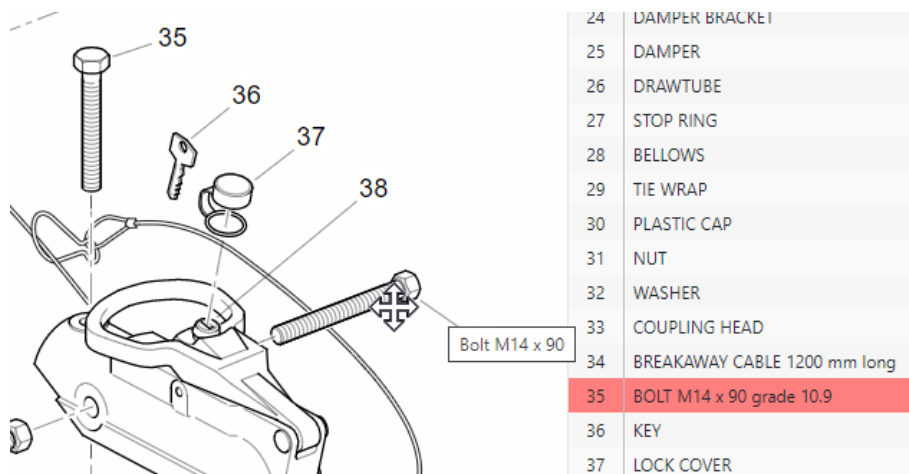
Resizing the illustration. The illustration can be resized within its window by placing the cursor over the illustration and scrolling the mouse wheel to resize the illustration or using a pinch gesture on a tablet.

The illustration can be resized by clicking the resize feature.

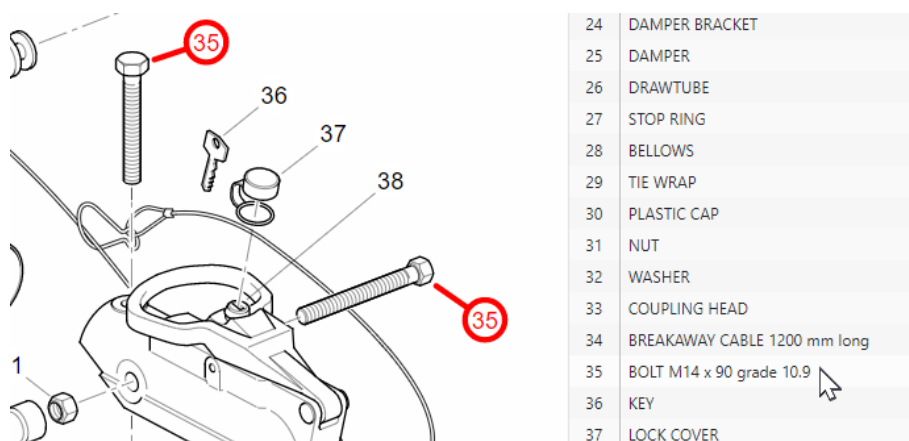


Part identification

Working between the illustration and text is easier on a larger display. To assist on smaller displays the items on the illustration and text are linked. Moving the cursor over the item numbers on the illustration highlights the corresponding line entry. If the line entry is not visible, the text will scroll to bring the corresponding line entry into view and highlight the line red. With the cursor hovering over the illustration item number, the item detail will also be displayed.





Moving the cursor over the line entries on the text window also highlights the item numbers on the illustration. On smaller displays it will aid identification if the illustration is reset to default size using the refresh button on the resize dialogue. The illustration can then be zoomed in to inspect the illustration in detail.



Text window

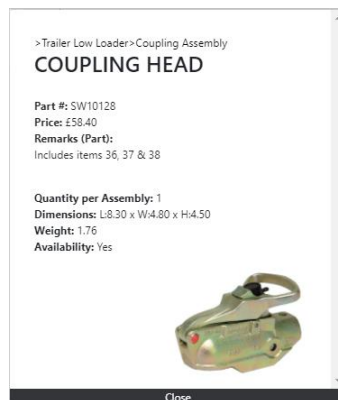
Item	Description		Part No.	Qty	Price
1	BRAKE ASSEMBLY 250 x 40 right hand		SW10077	<input type="text" value="0"/> 	£58.00
2	BRAKE ASSEMBLY 250 x 40 left hand		SW10078	<input type="text" value="0"/> 	£58.00
3	BACK PLATE		SW10074	<input type="text" value="0"/> 	£8.20
4	SHELL		SW10086	<input type="text" value="0"/> 	£2.76

The text is divided into columns.

Item	The item number corresponds to the numbering on the illustration.
Description	A brief description of the component.
	Click the Information symbol to view further information about the component. This opens the Information window.
Part No.	The manufacturers unique part number.
Qty	Enter the quantity you wish to purchase in the text entry box.
	Click the shopping basket symbol to add the desired quantity to the basket. The action can be verified by noting the basket counter on the feature bar.
Price	Displays the unit price of the component.

Depending on screen size and the number of components listed, some line entries may not be visible. With the mouse cursor over the text, scroll up or down with the mouse wheel.

Information window



The information symbol reveals the information window. This contains further details about the component. Multiple information windows can be opened.

Each window can be repositioned on the screen by positioning the cursor over the information window and holding the left mouse button whilst moving the mouse.

Click the **Close** button on the lower section to close the information window.

Feature bar



The feature bar is always present at the top of the screen. The selection choice will vary depending on your account status.

Help	Opens these instructions.
Search	Opens a search dialogue box.
Register	Register a new account.
Login/Logout	Login to, or out of your account.
Shopping Cart	Displays the content of the cart along with the number of items held within the cart.

Search



Enter a search term in the top section of the dialogue box, this can be a part number or part of a description. The results show all parts matching the search criteria found within the catalogue. Click on an item to be taken to the corresponding illustration and page. Click **Close** to remove the search dialogue box.

Registering an account

To register an account, click on the **REGISTER** button on the right of the feature bar. Enter your details in the text fields. Fields marked with a red asterisk * are mandatory.



Login

If you have not logged into the system at checkout, you will be prompted to login or Register. If you have not logged in during this session, Login can be initiated at any time by selecting **LOGIN** on the feature bar.





Logout

Whilst logged into your account the feature bar changes to show the option to **LOGOUT**. Logging out removes all items from the basket.



Shopping cart

SKU	Image	Product(s)	Price	Qty.	Total	Remove
SW10089		SPRING	£1.20	<input type="text" value="2"/>	£2.40	

[Update shopping cart](#) [Continue shopping](#) [Estimate shipping](#)

Sub-Total:	£2.40
Shipping:	£0.00
Tax:	£0.00
Total:	£2.40


I agree with the terms of service and I adhere to them unconditionally
[\(read\)](#)

[CHECKOUT](#)

The shopping cart has the facility to adjust to quantities before proceeding to the checkout. Click the basket symbol on the feature bar to view the contents of the basket.

My account

Selecting MY ACCOUNT on the feature bar gives the option to:

[MY ACCOUNT](#) [LOG OUT](#)  SHOPPING CART (3)

Update your personal information including name and addresses and view your orders.

Change password

To change your password, click the **Change Password** link. The change password dialogue box opens.

My account

- Customer info
- Addresses
- Orders
- Change password

Contact us

To contact us, visit our website at <https://www.webspares.net> or phone +44 (0)1423 860373.

Interactive Technical Solutions Limited
2 York Place
Knaresborough
HG5 0AA
UK